## **ORIGINAL ARTICLE**

# Investigating the Caring Behaviors of Undergraduate Nursing Students: A Cross-Sectional Study

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#### ABSTRACT

**Background:** Caring is a state of "feeling and demonstrating concern and empathy for others, showing or having compassion". Care is practiced by nurses in clinical settings, so clinical education is an essential and integral part of nursing education. **Aim:** To identify the caring behaviors of undergraduate nursing students of KPK.

**Methodology:** The design was cross-sectional descriptive conducted in the private and public sector nursing institutes of KPK from august 2022 to September 2022. The sample size was 259 using simple random sampling, while the instrument used was a caring behavior inventory (CBI-24) having a Chronbach alpha of 0.96. Mean and standard deviation was calculated for continuous variables while the chi-square test was applied for the association between demographic variables and caring behaviors through SPSS 20.

**Results:** The finding reveal that males were in the majority (86.9%) compared to female students (13.1%). The overall mean score of assurance was higher  $39.5\pm7.6$ , followed by respecting  $22\pm4.8$ , while the knowledge and skills mean score was  $19.3\pm4.7$ , and connectedness  $10.8\pm3.12$ . The overall caring behaviors of females were  $95\pm4$  higher than male  $91.3\pm1.7$ . The students of 8th semester caring behaviors were  $98.7\pm1.5$  higher than other semesters mean score.

**Implications:** The study will help the nursing institutes and nursing instructor that how nursing students perceived, barriers in caring and how to improve the caring behaviors of undergraduate nursing students in clinical settings.

**Conclusions:** Our study suggests that caring behaviors are perceived by students from the 1st semester of the nursing program. The caring behaviors of the students were significantly associated with gender and semester.

Keywords: Care, nursing students, clinical duties, caring skills

## INTRODUCTION

Florence Nightingale was the founder of modern nursing, and with the passage of time, the philosophical and moral views of nursing are interconnected with care, and the core component of nursing. The concept of care in nursing comes from the major contributions of nursing theorists like Jean Watson's theory of human care <sup>1</sup>, and Leininger's theory of cultural care<sup>2</sup>. The word "caring" means a state of "feeling and demonstrating concern and empathy for others, showing or having compassion" <sup>3</sup>. Furthermore, caring is noticed as a set of behaviors, including knowledge, attitudes, and skills, that are displayed during the process and context of nurse-patient interactions<sup>4</sup>.

The nursing theorist, Jean Watson, explained that nursing's mission is to help people achieve greater mental, physical, and spiritual balance. Care measures are used to achieve their goal<sup>5</sup>. The concept of Leininger is different from Watson's. According to Leininger, "Comfort, compassion, interest, coping, empathy, facilitation, helping behaviors, love, nutrition, strengthening, protective, and inspiring behaviors; sharing, helping, supportive, sensitivity, touch, and trust" are all examples of caring behaviors<sup>6,7</sup>.

Nursing is a profession in which one spends most of their time interacting with patients, so providing quality care and satisfying patients is the primary goal of every healthcare setting to achieve a better outcome. It is difficult to train nursing students to be compassionate nurses; academics continue to debate whether caring is a trait or something that can be taught, as well as what it means and how it is defined 8. The nursing students step by step enter into the clinical setting as they are preparing for their career, so providing quality care to the students depends on the well-being and mental capacity of the students<sup>9</sup>. Care is practiced by nurses and nursing students in clinical settings, so clinical education is an important and integral part of nursing education. Therefore, the nursing institutes prepare students for these challenges<sup>10</sup>. Published studies where examined and caring behaviors of nursing students are addressed in limited studies are ignored in the context of Pakistan.

The aim of this study is to identify the caring behaviors of

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## METHODOLOGY

A descriptive cross-sectional was used for the current study that was conducted from August 2022 to September 2022. The sample size of the study was 360 through 95% confidence level, 5% margin of error and 50% prevalence through random simple sampling. The population of the study was undergraduate nursing students enrolled in any registered nursing colleges in Khyber Pukhtankhwa. The instrument used for data collection was caring inventory that contained four dimensions and 24 items with a 0 to 5 Likert scale. The instrument was validated and had a reliability of 0.96. A mean and standard deviation were calculated for continuous variables, while a chi-square test was applied for the associated caring behaviors with demographic variables. The study was approved by the institutional review board, while permission was taken from each institute for data collection. The aim and objective of the study were explained to students, and after voluntarily participating as a participant in this study, they were included.

#### RESULTS

Characteristics	ristics Categories Frequency Percentage				
Gender	Male	225	86.9%		
	Female	34	13.1%		
Age	18 to 21 years 120		46.3%		
	22–25 years	135	52.1%		
	26 and above	4	1.6%		
Institute Status	Public college	38	14.7%		
	Private college	221	85.3%		
	2 <sup>nd</sup> semester	55	21.2%		
Semester of	4 <sup>th</sup> semester	103	39.8%		
BSN Program	5 <sup>th</sup> semester	12	4.6%		
	6 <sup>th</sup> semester	56	21.6%		

	7 <sup>th</sup> semester	8	3.1
	8 <sup>th</sup> semester	25	9.7%
Living in	Urban	81	31.3%
	Rural	178	68.7%

**Demographic characteristics of the participants:** In the current study, the number of male participants was in the majority (86.9%) compared to female participants (13.1%), while the age group of 22–25 years was higher than 18–21 years (46.3%), and 26 and above (1.6%) (Table 1).

**Caring behaviors of nursing students:** The responses of the participants towards the questionnaire were recorded using a sixpoint Likert scale. The highest mean score in Assurance/being was "giving treatment and medication on time to patient" (A7), while the highest mean score in Knowledge and skills/doing was for the

competency category "listening patient" (K4). In the respectful/responding to individual needs dimension, "supporting the patient" (R1) has a high mean score, while in the last dimension of connectedness/providing effective care, "including the patient in care" (C3) has the highest mean score (see table 2). **Overall score of caring behaviors:** Table 3 shows the mean and standard deviation score of caring behaviors regarding gender, age and semester.

Association of Caring behaviors with demographic variables: A chi-square test was applied to these categorical variables, and it shows that gender and semester is significantly associated, while age is not associated with caring behaviors (Table 4).

Table 2: Caring behaviors of the participants

	0	1	2	3	4	5	Mean
	Never	Rarely	Sometime	Often	Very often	Always	
Assura	nce / Being with						
A1	6 (2.3%)	28 (10.8%)	12 (4.6%)	100 (38.6%)	25 (9.7%)	88 (34%)	3.4
A2	0 (0%)	12 (4.6%)	5 (1.9%)	84 (32.4%)	57 (22%)	101 (39%)	3.8
A3	14 (5.4%)	20 (7.7%)	14 (5.4%)	74 (28.6%)	41 (15.8%)	96 (37.1%)	3.5
A4	6 (2.3%)	19 (7.3%)	8 (3.1%)	38 (14.7%)	53 (20.5%)	135 (52.1%)	4
A5	1 (0.4%)	9 (3.5%)	1 (0.4%)	34 (13.1%)	44 (17%)	170 (65.6%)	4.3
A6	9 (3.5%)	10 (3.9%)	13 (5%)	69 (26.6%)	52 (20.1%)	106 (40.9%)	3.7
A7	2 (0.8%)	11 (4.2%)	2 (0.8%)	26 (10%)	24 (9.3%)	194 (74.9%)	4.4
A8	2 (0.8%)	10 (3.9%)	3 (1.2%)	59 (22.8%)	63 (24.3%)	122 (47.1%)	4.0
A9	5 (1.9%)	16 (6.2%)	10 (3.9%)	60 (23.2%)	38 (14.7%)	130 (50.2%)	3.9
A10	3 (1.2%)	10 (3.9%)	9 (3.5%)	53 (20.5%)	52 (20.1%)	132 (51%)	4.0
Knowle	edge and skills / Doin	g with competend	cy				
K1	19 (7.3%)	13 (5%)	5 (1.9%)	59 (22.8%)	46 (17.8%)	117 (45.2%)	3.7
K2	16 (6.3%)	25 (9.8%)	6 (2.3%)	47 (18.4%)	53 (20.7%)	109 (42.6%)	3.6
K3	2 (0.8%)	14 (5.4%)	6 (2.3%)	54 (20.8%)	43 (16.6%)	140 (54.1%)	4.0
K4	5 (1.9%)	5 (1.9%)	15 (5.8%)	37 (14.3%)	33 (12.7%)	164 (63.3%)	4.2
K5	9 (3.5%)	13 (5%)	11 (4.2%)	84 (32.4%)	51 (19.7%)	91 (35.1%)	3.6
Respec	cting / Responding to	individual needs					
R1	2 (0.8%)	15 (5.8%)	9 (3.5%)	48 (18.5%)	42 (16.2%)	143 (55.2%)	4.0
R2	5 (1.9%)	8 (3.1%)	13 (5%)	74 (28.6%)	57 (22%)	102 (39.4%)	3.8
R3	12 (4.6%)	14 (5.4%)	8 (3.1%)	53 (20.5%)	43 (16.6%)	129 (49.8%)	3.8
R4	12 (4.6%)	33 (12.7%)	6 (2.3%)	90 (34.7%)	44 (17%)	74 (28.6%)	3.3
R5	2 (0.8%)	10 (3.9%)	11 (4.3%)	84 (32.6%)	42 (16.3%)	109 (42.2%)	3.8
R6	22 (8.5%)	23 (8.9%)	9 (3.5%)	119 (45.9%)	32 (12.4%)	54 (20.8%)	3.0
Conne	ctedness / Providing	effective care					
C1	1 (0.4%)	21 (8.1%)	8 (3.1%)	66 (25.5%)	48 (18.5%)	115 (44.4%)	3.8
C2	42 (16.2%)	22 (8.5%)	7 (2.7%)	66 (25.5%)	50 19.3%)	72 (27.8%)	3.0
C3	9 (3.5%)	15 (5.8%)	1 (0.4%)	62 (23.9%)	50 (19.3%)	122 (47.1%)	3.9

Table 3: Mean and standard deviation of the participants

Mean and SD	Assurance	Knowledge & skills	Respecting	Connectedness	Overall
Overall	39.5 ± 7.6	19.3 ± 4.7	22 ± 4.8	10.8 ± 3.12	
Male	38.8 ± 7.7	19.5 ± 4.7	21.9 ± 5.2	10.9 ± 3.2	91.3 ± 1.7
Female	44.5 ± 4.5	17.8 ± 4.5	22.3 ± 1.7	10.2 ± 2.16	95 ± 4
18-21	37.8 ± 8.1	19.2 ± 4.9	21.7 ± 5.4	10.6 ± 3.4	89.4 ± 1.9
22-25	40.9 ± 6.9	19.2 ± 4.5	22.1 ± 4.3	10.9 ± 2.8	93.3 ± 1.4
26 and above	46.5 ± 0.70	24 ± 1.4	25.5 ± 3.5	12.5 ± 0.7	1.11 ± 1.4
2 <sup>nd</sup> semester	37.7 ± 9.4	19.7 ± 4.4	22.0 ± 5.9	11.0 ± 3.7	90.5 ± 2.0
4th semester	38.7 ± 7.5	18.1 ± 5.1	$20.5 \pm 4.4$	10.3 ± 2.8	87.6 ± 1.5
5 <sup>th</sup> semester	41.0 ± 5.5	18.0 ± 6.3	21.1 ± 4.8	11.3 ± 4.8	91.6 ± 2.0
6 <sup>th</sup> semester	41.7 ± 5.9	20.4 ± 3.9	23.8 ± 4.1	11.2 ± 2.6	97.2 ± 1.3
7 <sup>th</sup> semester	40.3 ± 4.3	19.2 ± 2.7	23.6 ± 3.7	10.2 ± 1.9	93.5 ± 1.08
8 <sup>th</sup> semester	41.3 ± 7.5	21.4 ± 3.02	24.1 ± 3.8	11.8 ± 2.6	98.7 ± 1.5

Table 4: Chi-square test for Association of the participants with selected variables

	Assurance	Knowledge and skills	Respecting	Connectedness
Gender	0.002	0.000	0.000	0.000
Age	0.243	0.529	0.159	0.210
Semester	0.000	0.000	0.000	0.000

## DISCUSSION

A study finding shows that the number of female participants (82.2%) was high compared to male students  $(17.8\%)^{11}$ . The findings are different from our study, where the number of male participants was higher (86.9%) than female students (13.1%). A

study shows that the 2<sup>nd</sup> semester mean score was 90.5 ± 2.0, while 4<sup>th</sup> semester students' scores were 87.6 ± 1.5, then 5<sup>th</sup> semester students were 91.6 ± 2.0, 6<sup>th</sup> semester was 97.2 ± 1.3, 7<sup>th</sup> semester was 93.5 ± 1.08 and 8<sup>th</sup> semester was 98.7 ± 1.5. Which shows that caring behaviors are perceived by students from the beginning, so instead of increasing the caring behavior

score of the 4<sup>th</sup> and 7<sup>th</sup> semester, it decreases? The findings are similar to those of Watson et al <sup>12</sup> and Ferri et al <sup>11</sup>. While the findings are different studies that show no changes during the duration of the study<sup>13,14,15</sup>.

In our study, the overall mean higher score was  $(39.5\pm7.6)$  by assurance/being with, and then respecting/responding to individual needs  $(22\pm4.8)$ . The results are similar to the study of Ferri et al. who found that the higher mean score of the participants was of being with and responding to individual needs <sup>11</sup>. The mean score of 2<sup>nd</sup> semester students was  $90.5\pm2.0$  while the mean score of caring behaviors in the 8<sup>th</sup> semester was  $98.7\pm1.5$ . The findings are similar with the study <sup>16</sup>. The findings are different from a study which shows that there is no difference between the scores of the 1<sup>st</sup> and 3<sup>rd</sup> year<sup>15</sup>.

In this study, the higher mean score in assurance/being in the category was "giving treatment and medication on time to patients." In another study, results showed that "attentive listening" has a higher score <sup>17</sup>. In our study, in the second dimension of knowledge and skills/doing with competency, the mean and standard deviation score of "listening patient" were higher. The findings of a study were different from our results that showed "just being available for patients" is most frequent <sup>18</sup>. Another study that is also different from our finding that "being patient and tireless with patient" is the most frequent <sup>11</sup>.

Caring is attached to clinical duties, so nursing students learn clinical skills and implement them in clinical practice. In our study, students consider care to have a technical dimension. The findings are similar to the study findings <sup>12</sup>, while another study finding is also similar to our results<sup>16</sup>.

The findings of our study show that "listening to the patient", giving medication on time to the patient, supporting the patient, including the patient in care, respecting patient dignity, and for support communication is the basic element. The findings of our study are similar to those of other studies<sup>19, 20</sup>. In the category of respect, the mean score of "supporting the patient" was higher. The results are similar to the findings of this study<sup>21</sup>. As a result of a study, researchers consider communication an important element<sup>17</sup>. The overall mean score of female participants was higher (95±4) than that of male participants 91.3±1.7, while the findings of our study show that caring is significantly associated with gender and semester. These studies found statistically significant differences between the two genders<sup>22, 23, 24, 25</sup>.

#### CONCLUSION

Our study suggests that caring behaviors are perceived by students from the 1<sup>st</sup> semester of nursing program. Furthermore study concluded that the caring behaviors of female students have higher score compared to male participants. The study also found that the caring behaviors of 8<sup>th</sup> semester students are higher compared to 1<sup>st</sup> semester students and it doesn't mandatory that these skills will developed in every semester. In last the study concluded that caring behaviors are significantly associated with gender and semester.

Conflict of interest: Nil

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